



## **COMMUNICATE NEGOTIATE MEDIATE IN RIMINI, ITALY**

**JUNE 6 - 19, 2010**

**PROGRAM FEE: \$3,700**

*(Includes 3 units of SDSU resident credit, accommodations, some meals and excursions.  
Airfare not included.)*

This program offers a two-week introductory mediation course designed to provide participants with an understanding of mediation theory and conflict management skills. It is an experiential learning course, which will enable participants to incorporate acquired skills into prospective professions in a pragmatic fashion. Guest lecturers will highlight the practice of mediation in Europe, conflict resolution in the European Union, international negotiation, and managing cultural issues in conflict resolution.

This program is offered by the College of Extended Studies and the International Security and Conflict Resolution (ISCOR) program and has the approval of San Diego State University and the Office of the Chancellor, California State University. All participants will earn SDSU resident credits upon successful completion of the program.

### **ADMISSION/PRE REQUISITES**

- This is an academic program open to SDSU students, students at other colleges and universities, and the general public.
- Applications will be processed when received and accepted on a space-available basis
- SDSU students must be in good academic standing, with a minimum GPA of 2.0
- Minimum age to participate is 18

### **ABOUT THE NATIONAL CONFLICT RESOLUTION CENTER**

The National Conflict Resolution Center (NCRC) has been providing dispute resolution services and training -- nationally, internationally and to the San Diego community -- since 1983. It is the largest full-service conflict resolution center in Southern California and one of the most prominent in the United States. The Training Institute is world renowned for its innovative approach to teaching the practice of mediation.

### **PROGRAM HIGHLIGHTS**

- Students will earn SDSU resident credit upon successful completion of the program
- This program will be taught in English
- Students may opt to participate in several tours and cultural activities, including visits to historical and art cities such as Rimini, San Marino (oldest constitutional republic in the world), Ravenna and Venice.
- Basic Italian language course will be offered to students (not for academic credit)
- For detailed information about lectures, in-country activities and accommodations, please visit

<http://www.ncrconline.com/Training/SummerInstitute.php> or contact Clair Noel at cnoel@ncrconline.com or (619) 238-2400, Ext. 233

*Advertised excursions and in-country field trips may be subject to change. The College of Extended Studies does not accept responsibility for any changes.*

## LOCATION

The program will take place in Rimini, Italy, at the University of Bologna, Rimini Campus, Faculty of Economics Building.

## ACADEMIC CREDIT

Participants will earn three (3) units of SDSU resident credit by registering in one of the following:

### **ISCOR 450: Study Abroad in ISCOR (available to ISCOR majors only)**

The International Security and Conflict Resolution (ISCOR) program is an interdisciplinary program leading to a BA degree in liberal arts and sciences. All majors in the ISCOR program are required to participate in an approved study abroad experience. This class meets this requirement. In addition, the course meets three units of upper division elective requirements for the ISCOR major. In this course, students will develop greater understanding of mediation theory and conflict management, mediation in Europe, conflict resolution in the European Union, international negotiation, intercultural communication and mediator ethics.

### **GEN S 450: Conflict Resolution in Italy**

General Studies courses are not part of a regular departmental curriculum. They provide students with opportunities for achieving academic credit through interdisciplinary and nontraditional coursework. This class fulfills upper division GE Explorations, Humanities Section. In this course, students will develop greater understanding of mediation theory and conflict management, mediation in Europe, conflict resolution in the European Union, international negotiation, intercultural communication and mediator ethics.

### **COMM 555: Conflict Management Communication (available to Communication majors and Communication graduate students only)**

Approaches to conflict communication in international, societal, group, institutional, and interpersonal contexts. In this course, students will develop greater understanding of mediation theory and conflict management, mediation in Europe, conflict resolution in the European Union, international negotiation, managing cultural issues in conflict resolution and mediator ethics.

All participants are required to obtain the book *Getting to Yes: Negotiating Agreement Without Giving In* by Roger Fisher, Bruce Patton & William Ury, ISBN 0 14 01.5735.2

## FACULTY

**Lisa Maxwell, MA**, the Academic Director, has been a mediator since 1985 and is currently a Senior Trainer with the National Conflict Resolution Center. She has designed and implemented courses across the United States, Italy, Japan, Argentina, Albania, Bulgaria, Guatemala, and Germany. She has taught at San Diego State University, Thomas Jefferson School of Law, and Southwestern College.

**Allen Greb, Ph.D.**, SDSU faculty and coordinator of the International Security and Conflict Resolution (ISCOR) Program.

**Brian H. Spitzberg, Ph.D.**, faculty for SDSU's School of Communication and International Security and Conflict Resolution program. Dr. Spitzberg is an award-winning scholar and professor, who conducts research and publishes extensively in the theory and assessment of interpersonal skills, communication competence, conflict management, aggression and violence.

Guest lecturers from the University of Bologna-Rimini and subject experts—such as attorneys and mediation specialists—will also lead workshops and seminars.

### **PROGRAM FEE**

\* **\$864 due to SDSU** and will cover tuition for three (3) units of SDSU resident credit in either ISCOR 450, General Studies 450 or COMM 555. (Refer to *SDSU Tuition* under TO APPLY section)

\* **\$2,836 due to the NCRC.** Please visit

<http://www.ncrconline.com/Training/SummerInstituteDatesFees.php> or contact Clair Noel at [cnoel@ncrconline.com](mailto:cnoel@ncrconline.com) or at (619) 238-2400, Ext. 233, for methods of payment, deadlines and NCRC refund policy.

### **AIRFARES**

Each person will be responsible for purchasing their own airfare. Participants should plan to arrive at either the Bologna, Venice or Rimini airports in Italy. Visit the NCRC website at <http://www.ncrconline.com/Training/SummerLocationAccommodations.php> or contact Clair Noel at [cnoel@ncrconline.com](mailto:cnoel@ncrconline.com) or (619) 238-2400, Ext. 233, for information about in-country transportation to your accommodations.

Some participants enrolled in this program may be eligible for special, discounted, student only fares. For more information please contact STA Travel, located on campus at SDSU (619) 594-4589.

In the event the program is cancelled, SDSU/College of Extended Studies does not accept responsibility for any airfare cancellation fees incurred.

### **REQUIRED DOCUMENTS**

\* **You must travel with a current passport with at least 6 months validity remaining from date of departure from Italy.**

U.S. passport holders will not require a visa for this program. You can apply for your passport at designated branches of the U.S. Postal Service. Forms and instructions are available at [http://travel.state.gov/passport/passport\\_1738.html](http://travel.state.gov/passport/passport_1738.html). This process may take several weeks—sometimes months—so we strongly encourage you to apply early.

### **INSURANCE**

\* **Evidence of adequate worldwide health, accident, medical evacuation and repatriation insurance is required to participate.**

To participate in the program you must have or obtain medical/accident insurance that will cover the expenses of serious illness or accident, the services of legally qualified doctors, surgeons, nurses, hospital stay, all required tests, accidental death and dismemberment coverage, and medical evacuation, and repatriation of remains. Your current carrier may cover some but not all of these required items. If you elect to use your own health insurance you will be required to purchase a separate policy to obtain Medical Evacuation/Repatriation coverage. More information about insurance requirements will be provided upon acceptance into the program.

*Travel insurance is also highly recommended. In the event the program is cancelled, SDSU/College of Extended Studies does not accept responsibility for any airfare cancellation fees incurred.*

### **RISK AND WAIVER OF LIABILITY**

Participation in an international program that requires air and/or ground travel, as well as field trips involves risks which may result in damage to property, injury to persons, and death. All participants will be required to sign a statement acknowledging these risks and releasing the State of California, the California State University system, SDSU, and its employees of all liability. These forms will be provided to all participants and will become part of your final acceptance into the program.

### **ASSOCIATED STUDENTS STUDY ABROAD SCHOLARSHIP**

SDSU students who have applied, or have been accepted, to participate in a study abroad program outside the United States are encouraged to apply for the Associated Students Study Abroad Scholarship. For additional information, visit:

[https://studentaffairs.sdsu.edu/faoadad/webss\\$getScholarshipDetail?p\\_account\\_no=A21597&p\\_ss\\_year=2011](https://studentaffairs.sdsu.edu/faoadad/webss$getScholarshipDetail?p_account_no=A21597&p_ss_year=2011)

### **PRE-DEPARTURE MEETING**

\* **All accepted participants will be required to attend a mandatory pre-trip meeting.** During this meeting you will meet the other participants, enroll in your SDSU courses and have final questions answered about in-country aspects, expectations and travel details. Health and safety, liability, and insurance requirements will also be covered.

**MANDATORY MEETING: THURSDAY, APRIL 22, 2010: 3 TO 6PM**  
**COLLEGE OF EXTENDED STUDIES, ROOM TBD**

### **CONTACT INFORMATION**

For questions about **SDSU tuition, course registration, insurance requirements and liability forms**, please contact:

Yadirah Lagomarsini, Program Coordinator  
College of Extended Studies  
Phone: (619) 594-5154  
Email: [travel.program@sdsu.edu](mailto:travel.program@sdsu.edu)

For questions about the **NCRC, program course content, in-country transportation and activities, accommodations and payment due to the NCRC**, please contact:

Clair Noel, Program Manager – Training Institute  
National Conflict Resolution Center  
Phone: (619) 238-2400, Ext. 233  
Email: [cnoel@ncrconline.com](mailto:cnoel@ncrconline.com)  
Website: <http://www.ncrconline.com/Training/SummerInstitute.php>

## TO APPLY

*Applications will be processed in the order received and on a space-available basis. Program is limited to 30 participants.*

### 1. **SUBMIT YOUR COMPLETED APPLICATION ALONG WITH:**

- \$700 deposit (**PAYABLE TO SDSU**), which will be applied to your total tuition
- Two passport-style, original color photos

#### MAIL OR SUBMIT TO

Yadirah Lagomarsini, Program Coordinator  
SDSU College of Extended Studies, Study Abroad  
Gateway Center, Room 2503  
5250 Campanile Drive  
San Diego, CA 92182-1920

### 2. **SDSU TUITION**

*Payments can be made by major credit card, cash, checks and money orders payable to SDSU*

- **DEPOSIT:** \$700 is due at the time of application
- **TUITION BALANCE:** \$164 due on or before Friday, April 30, 2010

*Payments made after this date will be subject to a \$20 administrative fee and a petition to late add the course.*

### 3. **NCRC PAYMENT**

*NCRC fees must be paid directly to NCRC*

- For detailed information about NCRC fees including deadlines, acceptable methods of payment, and refund policy, visit: <http://www.ncrconline.com/Training/SummerInstituteDatesFees.php>

*The program fee is based on a minimum of 25 students. If minimum enrollment is not achieved, the program may be cancelled or the program fee may be recalculated. Final acceptance into this program is predicated on the timely submission of the application, payment of all fees, authorized approval of the proposed course of study and submission of all documents required by SDSU, the College of Extended Studies, and the NCRC.*

## INCLUDED IN THE PROGRAM FEE

- Enrollment in three (3) units of SDSU resident credit
- Tuition costs and 45-hour Mediation Skills training
- Accommodations (13 nights, 12 days at 3-star hotel, single occupancy, light breakfast included)
- Excursions to Venice, Republic of San Marino, Rimini, Ravenna, Verucchio, and Grotte di Onferno; and cultural activities in Italy, including in-country transportation
- NCRC Training manual
- Basic Italian language and culture course (not for academic credit)
- Welcome and Farewell Dinner
- For detailed information about lecture content, in-country activities, in-country transportation and accommodations, please visit <http://www.ncrconline.com/Training/SummerInstitute.php> or contact Clair Noel at [cnoel@ncrconline.com](mailto:cnoel@ncrconline.com) or (619) 238-2400, Ext. 233

*Advertised excursions and in-country field trips may be subject to change. The College of Extended Studies does not accept responsibility for any changes.*

## NOT INCLUDED IN THE PROGRAM FEE

- Airfare
- Passport fees
- Lunches and dinners
- Health, Accident, Medical Evacuation and Repatriation insurance (required)
- Travel/Trip cancellation insurance (recommended)
- Personal expenses/spending money (including *optional* tours and activities)
- Textbook(s)

## REFUND POLICY: SDSU TUITION

Programs cancelled prior to departure due to insufficient enrollments, terrorism, and government advisories or questionable safety of an area provides 100% refund.

**If the program is cancelled the College of Extended Studies does not accept responsibility for any airfare or non program cancellation fees which may be incurred.**

Participants who need to cancel must do so in writing to the College of Extended Studies and are effective as per postmark date. A **cancellation fee** will be **deducted** from the funds collected as follows:

<b>Received on or before April 5, 2010</b>	<b>25% cancellation fee</b>
<b>Received between April 6 and April 22, 2010</b>	<b>50% cancellation fee</b>
<b>Received between April 23 and April 30, 2010</b>	<b>75% cancellation fee</b>
<b>On or after May 1, 2010</b>	<b>No refund</b>

## REFUND POLICY: NCRC FEES

The NCRC may have a separate refund policy, for details please visit <http://www.ncrconline.com/Training/SummerInstituteDatesFees.php> or contact Clair Noel [cnoel@ncrconline.com](mailto:cnoel@ncrconline.com) or (619) 238-2400, Ext. 233.

# COMMUNICATE NEGOTIATE MEDIATE IN RIMINI, ITALY

## JUNE 6 - 19, 2010

Applications will be processed in the order received and on a space-available basis; the **program is limited to 30 participants.**

Application Deadline: April 5, 2010

### MAIL OR SUBMIT YOUR COMPLETED APPLICATION, ALONG WITH

1. \$700 deposit
2. Two original, passport-style color photos

**TO:**

Yadirah M. Lagomarsini, Program Coordinator  
SDSU College of Extended Studies, Study Abroad  
Gateway Center, Room 2503  
5250 Campanile Drive  
San Diego, CA 92182-1920

Phone: (619) 594-5154

Email: [travel.program@sdsu.edu](mailto:travel.program@sdsu.edu)

_____			<input type="checkbox"/> Male	<input type="checkbox"/> Female
Last Name	First Name	MI		
_____	_____	_____		
SDSU Red ID Number	Age	Date of Birth	Passport No. / Issuing Country	
_____	_____	_____	_____	
Address	City	State	Zip	
_____	_____	_____	_____	
(____) _____	(____) _____	_____		
Home Phone	Cell Phone	Email ( <b>PRINT CLEARLY; this is how we will communicate with you</b> )		
_____	_____	_____		
How did you hear about the program? _____				

### CURRENT STUDENT STATUS (IF APPLICABLE)

Campus/School Currently Attending: \_\_\_\_\_

GPA: \_\_\_\_\_ Major: \_\_\_\_\_ Minor: \_\_\_\_\_

**All applicants must be in good academic standing with a minimum GPA of 2.0**

Circle one course selection: **ISCOR 450** (ISCOR majors only)

**GEN S 450**

**COMM 555** (Communication majors & Communication graduate students only)

### EMERGENCY CONTACT INFORMATION

Name: \_\_\_\_\_ Relationship: \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

(\_\_\_\_) \_\_\_\_\_ (\_\_\_\_) \_\_\_\_\_ \_\_\_\_\_  
Home phone Work/Cell phone Email

### PERMISSION TO CONTACT PARENTS/GUARDIAN

Parents like to be kept informed of program developments, fees, requirements, and updates and to learn more about the program you will attend. By signing below, you agree that the College of Extended Studies can provide information to your parents/guardians or respond to phone inquiries from them.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

### SDSU TUITION DEPOSIT: \$700

*Balance is due according to payment schedule listed in the program overview*

\_\_\_\_ Check or money order (payable to SDSU)

\_\_\_\_ MasterCard \_\_\_\_ VISA \_\_\_\_ American Express \_\_\_\_ Discover

Card # \_\_\_\_\_ Exp. Date: \_\_\_\_\_

Print Cardholder's Name: \_\_\_\_\_

Cardholder's Signature: \_\_\_\_\_

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On or after May 1, 2010

75% cancellation fee  
No refund

**REFUND POLICY: NCRC FEES**

The NCRC may have a separate refund policy, for details please visit <http://www.ncrconline.com/Training/SummerInstitute.php> or contact Clair Noel at [cnoel@ncrconline.com](mailto:cnoel@ncrconline.com) or (619) 238-2400, Ext. 233.

**UNDERSTANDING AND ACKNOWLEDGEMENT**

I understand that final acceptance into this program is predicated on the timely submission of the application, payment of all fees, authorized approval of the proposed course of study and submission of all documents required by SDSU, SDSU College of Extended Studies, and the NCRC.

I am also aware that the program cost does not include out-of-pocket expenses such as, but not limited to, personal expenses, taxes, travel expenses, passport and visa fees and any excursions and/or activities not included in the program fee. I further acknowledge that any advertised excursions and in-country field trips are subject to change and the College of Extended Studies does not accept responsibility for any changes. Additionally, I acknowledge that the program fee is based on a minimum of 25 students. If the minimum enrollment is not achieved, the program may be cancelled or the program fee may be recalculated.

By signing here, I am confirming that I have read the application and acknowledge my financial, academic, legal and program obligations. I understand and agree to the payment, refund and cancellation policy and acknowledge that if the program is cancelled the College of Extended Studies does not accept responsibility for airfare or other non tuition cancellation fees which may be incurred.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

**ATTACH (DO NOT GLUE) YOUR TWO PASSPORT-STYLE PHOTOS BELOW**

